Daw-Ran Liou Liou 4123 Shelter Creek Ln San Bruno CA 94066

Aug 30th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

I don't like to deal with the monopoly companies because they don't take our problems personally. I previously was a customer to Timewarner and was very frustrated with them. The internet speed and the quality was never as they promised. This not only happened to me but also many of my friends. Now I have switched to a small competitive provider. The quality and speed is always taken cared of. I don't get spammed with promotions at all. When there's a problem, my provider always response quickly and kept me posted via emails. I don't ever want to deal with the monopolies anymore.

Please do not grant the USTelecom Forbearance Petition.

Regards,

Daw-Ran Liou Liou